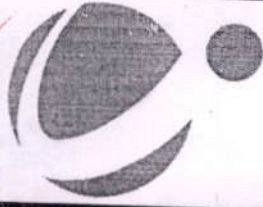


SPE



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GENERAL STUDIES (TEST CODE : 760)

Name of Candidate	Soumyadip Bhattacharya		
Medium Hindi/Eng.	ENG	Registration Number	13978
Center	ORN	Date	11/11/16

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	4
1(b)	10	3.5
2(a)	10	3.5
2(b)	10	3.5
3(a)	10	2
3(b)	10	2.5
4(a)	10	3
4(b)	10	3.5
5(a)	10	4.5
5(b)	10	2
6	10	2.5
7	10	3
8	10	3.5
9	20	8.5
10	20	8
11	20	7.5
12	20	8
13	20	8
14	20	4

Total Marks Obtained:

Remarks:

87

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are FOURTEEN questions printed in HINDI and ENGLISH. इसमें चौदह प्रश्न हैं तथा हिन्दी और अंग्रेजी दोनों में छपे हैं।
- All questions are compulsory. सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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103, 1st Floor, B/1-2, Ansal Building, Behind UCO Bank, Dr. Mukherjee Nagar, Delhi – 110009

EVALUATION INDICATORS

1. Alignment Competence
2. Context Competence
3. Content Competence
4. Language Competence
5. Introduction Competence
6. Structure - Presentation Competence
7. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

Part A

1. Legibility is good. Presentation is good.
Understanding of context is present.
Scope for improvement in the content.
2. Work on organisation of answer. In introduction briefly discuss the content of the question.
3. In the conclusion try to provide ~~any~~ suggestions/ remedies.
4. Part B.
In case studies always write - key facts, ethical issues & values involved.
5. While writing merits & demerits try to bring out the resolution of ethical issues.
Also, highlight the compromise or satisfaction of values while writing demerits or merits respectively.

All the Best

Read the comments inside for further understanding.

Answer the following questions is not more than 150 words each.

1. (a) Celebrities are paid huge amounts by companies for endorsing products that at times turn out to be harmful for the consumers. Examine the ethical dimensions involved in such instances. 10

विज्ञापन के लिए सेलेब्रिटीज (ख्यातिप्राप्त व्यक्ति) को ऐसे उत्पादों के कंपनियों द्वारा मोटा भुगतान किया जाता है जो कई बार उपभोक्ताओं के लिए हानिकारक होते हैं। ऐसे दृष्टांतों से जुड़े नैतिक आयामों का परीक्षण कीजिए।

Celebrity appeal is used by various companies to promote their products now only in India, but also in various other countries.

Recent development regarding effectiveness of fairness cream, nutrition value of noodles and other health drinks, are again bring the debate of celebrity endorsement in forefront.

Ethical dimensions involved in these cases are as follows -

- i) Public interest - celebrities are paid huge sum of

Companies use celebrities to kill competition; campaigns that have gender/racial bias

money for such endorsement, but they are not aware of whether the objective stated by them are fulfilled or not by the product.

i) Accountability: Celebrities can't be accountable, if the purpose is not fulfilled by the product. The ethical question arises, who is accountable in such cases.

Public Interest



Accountability

Honesty/Integrity

Make the diagram in the beginning or end of answer

ii) Honesty and Integrity:

Honesty and integrity of celebrity is questionable as he or she claimed to use the product, which is rarely true.

iii) Public Health:- Issue of public health is always there, in case of any food products.

In a country like India, thus celebrities should take care of ethical concern while endorsing different brands.

Food
K

Code of Ethics
Awareness of Consumer
Legal obligation
(New Draft Bill)

1. (b) Lack of cleanliness in urban areas despite schemes such as the Swachh Bharat Abhiyan point to difficulties faced in bringing about attitudinal and behavioural changes. Discuss. 10

स्वच्छ भारत अभियान जैसी योजनाओं के बावजूद शहरी क्षेत्रों में साफ-सफाई का अभाव वस्तुतः लोगों की सोच के साथ-साथ उनके व्यवहार को परिवर्तित करने में सामना की जाने वाली कठिनाइयों को इंगित करता है। चर्चा कीजिए।

The success of any cleanliness drive ~~is~~ always depends on the attitude and behaviour of the stakeholders. Though Swachh Bharat Abhiyan was taken for cleaning our cities and villages but lack of basic civic attitude towards cleanliness is hampering the progress. Various attitudinal and behavioural issues are as follow -

- (i) Lack of civic senses and duties towards cleanliness.
For example - habits like

Littering, urinating is even prevalent among urban middle and upper class.

(i) 'Why should I' attitude, that emphasis on not performing a duty when others are not doing.

(ii) lack of sense of owning our workplace, neighbourhood. We clean our home but make the road, parks dirty.

(iii) Behaviours of 'Throw away' in public place rather than searching for a waste paper bin.

Thus, it is the high time to realise the slogan! 'cleanliness is next to godliness' to change our attitude and behaviour to cleanliness.

3.8

Belief that Govt is responsible

Lack of ownership

Other

Problem of common
Lack of knowledge

Ignorance
Old habits
difficult to break.

Inculcation of civilt
ethic thru
curriculum

Fines

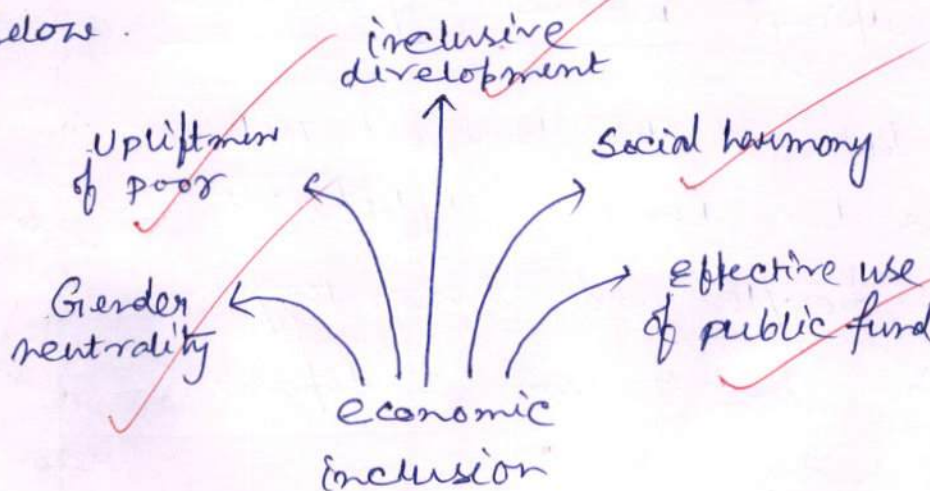
Spread of information

2. (a) Issues around economic inclusion are not just about income gaps, there are many dimensions of moral and ethical choices as well. Discuss. 10

आर्थिक समावेशन से जुड़े मुद्दे केवल आय अंतराल से संबंधित नहीं हैं, बल्कि इसमें नैतिक और आचारीय चयन के कई आयाम भी हैं। चर्चा कीजिए।

India is one of the fastest growing economy of the world, but still 22% of people live below poverty line, which shows stark economic disparity and income gaps.

Sometimes economic inclusion is projected only in terms of removing this income disparity, but it encompasses much larger moral and ethical choices, as shown below.



You could have explained the term i.e. availability of economic opportunities & accruing benefits to all. Much brought out the ethical dimensions

- ① economic inclusion is must for fostering inclusive development which means development for all in socio-economic arena.
- ② It helps in decreasing social discrimination, thus conducive for an environment of social harmony.
- ③ economic literacy helps in proper utilisation of public funds.
- ④ Any attempt of economic inclusion must bring wage parity among man and woman thus helping woman empowerment.
- ⑤ Last but not the least it will address the issue of upliftment of poor people and integrating them in mainstream development.

Other
- Urban vs rural divide
- Absence of 1st mile connectivity
- Caste/Religious Discrimination
- Exploitation of resources
- Unmindful of consequences

Give some concrete remedies like
- Technological/Digital literacy
- Means of transport + women
- Ending discrimination
- Neutrality to objectivity in ~~CS~~ CS.

3.8

- (b) Socially and economically marginalized women are used to make a profit, often at the cost of their own health and reproductive autonomy, in the name of commercial surrogacy. Discuss the ethical issues associated with commercial surrogacy in India. Should commercial surrogacy be completely banned?

10

सामाजिक और आर्थिक रूप से हाशिए पर रहने वाली महिलाओं का वाणिज्यिक सरोगेसी के नाम पर, अक्सर उनके स्वास्थ्य और प्रजनन संबंधी स्वायत्तता की कीमत पर, लाभ कमाने के लिए उपयोग किया जाता है। भारत में वाणिज्यिक सरोगेसी से जुड़े नैतिक मुद्दों पर चर्चा कीजिए। क्या वाणिज्यिक सरोगेसी पर पूर्ण प्रतिबंध लगा दिया जाना चाहिए?

For the last two decades, India had emerged as a hub for commercial surrogacy. Socially and economically marginalized women are mainly targeted for such purpose, which encompasses many ethical issues -

- ① It is debatable whether one can rent her womb only for economic benefits
- ② ethical concerns regarding the bond of the child and surrogate mother, It also ignores the child's future if he/she is rejected by commissioning parent-

→ Lending of
womb in
exchange
of money

Why?

③ Any complexity in physical and mental condition of surrogate mother are not taken care of.

④ This become the privilege of rich class, which raise the question of discrimination among rich and poor regarding having offspring.

Any complete prohibition of commercial surrogacy will prevent commercial exploitation of poor and socially backward women. But at the same time it will stop their means of livelihood. Thus a blanket ban

is not desirable rather a case by case approach may be

consider under strict monitoring policy.

- Transfer of labour pain to poor.
- Rights of mother to her child.
- Rights of child to her mother.
- Not by choice but economic deprivation.

- Also against right of women over their body; industry shifts underground; boon for child labour complex/LGMS

3.8

3. (a) While discussing the ethical issues that journalists face on a regular basis, examine the causes of increased sensationalism in news media in recent times.

10

पत्रकारों द्वारा नियमित रूप से सामना किये जाने वाले नैतिक मुद्दों पर चर्चा करते हुए, हाल के दिनों में समाचार जगत में अधिक से अधिक सनसनी फैलाने के कार्य के कारणों का परीक्षण कीजिए।

We are living in an era of 'Breaking News' or 'Fatafat Samachar.' In such an environment of commercialisation of news media, journalists face various ethical issues —

- ① ~~Balancing~~ Balancing commercial interest of production house and socio-political interest of citizen.
- ② Self-conflict in case of interpretation of news items according to him/her is different from editor.
- ③ Whether public interest will be fulfilled by airing such news items.

You could have brought out in brief the importance of ethical journalism

Others
 — Medical
 — Political affiliations
 — Manufacturing of opinion
 — Confidentiality
 — Public interest

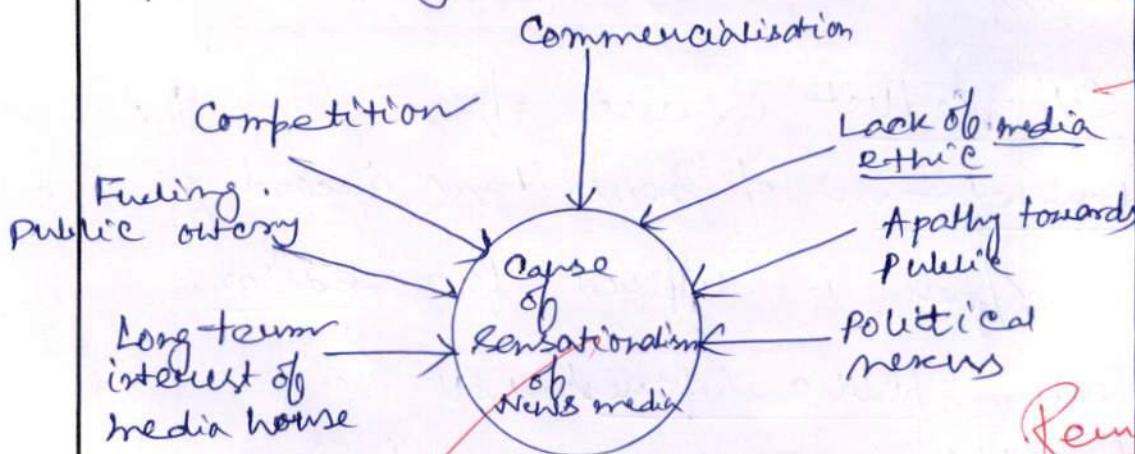
Ideological bias

3) Taking accountability in any consequence of such news items.

The causes of increase sensationalism in news media are many -

- i) Commercial interest of production houses.
- ii) Political interest or Corporate-political nexus.
- iii) Increased competition.
- iv) Profitability.
- v) Lack of awareness towards effect of news item in public.
- vi) fueling public outcry for any purpose - legitimate or illegitimate.

No need to write this as dig deficits H -



After drawing this diagram you could have provide remedies

Remedies
 Reduce competition
 Absence of political awareness
 Media ethics

(b) What are the various sources through which humans can judge the correctness of their actions? In the context of public life discuss how these sources are important in offering a clear and practical guidance. 10

वे विभिन्न स्रोत क्या हैं जिनके माध्यम से मनुष्य अपने कृत्यों के औचित्य का परीक्षण कर सकता है? चर्चा कीजिए कि सार्वजनिक जीवन के संदर्भ में स्पष्ट और व्यावहारिक मार्गदर्शन प्रदान करने में ये स्रोत किस प्रकार महत्वपूर्ण हैं?

Humans can always judge the correctness of their actions, based on certain parameters, such as —

1) Utility — whether the action fulfill any social-individual-organisational purpose or not.

2) ethical framework! The action must conform with the broad ethical framework of human activity.

3) Individual value system! Individual can ask his/her value system whether the action is right or wrong.

4) Code of conduct — In case of public servant code of conduct is a

Other
Laws/Court
Societal
Norms.
Role Models
Conscience

source to judge the ~~act~~ action.

In case of public life

these sources of judging one's action
is more important in following
perspectives —

i) These will give a standard
framework for the action of
public servants

ii) Public servants can be made
accountable

iii) Transparency will increase

iv) Proper use of public fund.

v) Ethical behaviour of public
as well private individuals.

Bring out
their role
in specific terms -
For ex. Law/
Rules etc provide
legal dos & donts
that the CS's can
do in case of a
particular sith.
Thus facilitating
judgement

2.8

4. (a) Should a person resort to leaking of information in case of wrongs done in the organization? Does it cause a conflict of interest between the personal, organizational and societal spheres? Discuss with examples. 10
क्या संगठन में की गई गलतियों के संबंध में व्यक्ति को सूचना लीक करनी चाहिए? क्या यह व्यक्तिगत, संगठनात्मक और सामाजिक क्षेत्रों के बीच हितों का टकराव पैदा करता है? सोदाहरण चर्चा कीजिए।

Leaking of information is sometimes done to expose wrong doings in an organization. Such kind of activity also termed as whistle blowing. Such a activity may be done for the larger benefit of public. In such cases, where individual interest is not there and only public interest is served, act of leaking information can not be termed as wrong doing.

But if it is done in a calculated manner for personal

Also one should expose the right & instl mechanisms available to address the issue before leaking the information.

benefit, then it is an act of
wrong doing.

Such an activity, many time
cause a conflict of interest.

For example — We can take case
of a oil refinery, which is
polluting nearby environment, but
by manipulation showing right data
to regulating agency. Leak of such
an incident will be beneficially
for the society but harmful for
organisation.

In case of using low quality
material for construction, such
type of conflict may occur
between individual-organisational-
and societal interest.

Contribute
others go
well in
brief.

Organ interest
vs
personal values

— personal interest
vs
public interest

3

- (b) Competition, it is argued, spurs the best of performance, however, can it also instigate cheating and unethical behaviour? Discuss with adequate examples. 10

यह तर्क दिया जाता है कि प्रतियोगिता सर्वोत्तम प्रदर्शन की प्रेरणा देती है, लेकिन क्या यह धोखाधड़ी और अनैतिक व्यवहार के लिए भी प्रेरित कर सकती है? पर्याप्त उदाहरणों के साथ चर्चा कीजिए।

From educational, to professional even in individual life, we are going through an era of competition. People are so obsessed with their success, that even cheating and unethical practices are followed to become first in the rat race.

Recent incident of bribery for coming first in board examinations is an example from educational background.

As mentioned in question briefly discuss the role of competition in bringing out good performance.

- From Corporate world,
we are familiar with sense of
bribery, information leaking for
having defence deal or big contracts.

- In political sphere
unethical speeches, social media
posts are used for winning
votebanks.

- Thus it is the high time
for our society, economy and
polity, that a conducive
environment should prevail
with the harmony so that
we can achieve growth for
all in an ethical manner.

4.8

Other
- Pressure to
perform
- Focus on ends
rather than
means
- Lack of
empathy/valu
- Limited
Resources

Remedies
↓
- Code of ethics
- Phys legal
- Lophotes
- Prolocote
values in
children.

5. (a) "A person may cause evil to others not only by his actions but by his inaction, and in either case he is justly accountable to them for the injury". Explain the statement giving one example each from personal and public life. 10

"व्यक्ति न केवल अपने कार्यों द्वारा, बल्कि अपनी निष्क्रियता द्वारा भी दूसरों को क्षति पहुंचा सकता है, और दोनों ही स्थितियों में हुए नुकसान के लिए वह उनके प्रति उचित रूप से जवाबदेह होता है।" व्यक्तिगत और सार्वजनिक जीवन से एक-एक उदाहरण देते हुए इस कथन की व्याख्या कीजिए।

Many times we came across people, who just rescue themselves by saying that he or she had not done anything. But it is understood that by his/her inaction also, much damage can be done.

- Recently we had observed that a girl was brutally murdered in day light in national capital. nobody came forward in her rescue but after sometimes some people were in TV

Channels, narrating the incident.

— Few months ago, an incident was happened in Kolkata, where a under construction flyover was broken, claiming lives of 24 people.

Engineer from public Works Department claimed that they have done no guilty, but their inaction of not doing proper inspection facilitated the event.

Thus accountability may rise both from action and inaction. At the end of the day one must answer for any damage caused, which may be prevented if proper procedure was followed.

Bring out the lesson it caused & accountability of pwr.

Good!

4.5

(b) "A people that values its privileges above its principles soon loses both."
What does this quotation mean to you? Explain with an example. 10

"वे लोग जो अपने सिद्धांतों की तुलना में अपने विशेषाधिकारों को महत्व देते हैं, शीघ्र ही दोनों को खो देते हैं।" आपके लिए इस उद्धरण का क्या अर्थ है? उदाहरण सहित व्याख्या कीजिए।

Growing VIP and NIP culture

Explain the above quotation in
right way. Some people are always
busy to show that how important
they are, rather than performing
their duty and following principles.

But it was observed that such
persons are shown the right way,
when his or her privileges are
not respected by common man.
As he/she lost privileges, individual
principles are also lost, as
such an individual are taken as
morally low and unethical person.

Principles are
the source of
privileges.

Student is
NA clear

Many times politicians
are criticized for breaking the
que in public places. In recent
time many cases of entering
in security zone such as in
airport came in news. In such
cases, preventing the political
by public servant is essential
which will not only emphasise that
in public places politicians don't
have any special privileges but also
reveals the low principles
followed by such politicians.

The example
must
bring out
the fact that
the unmindful
exploitation of
privileges lead
to loss of
principles as
well.

2

6. Instances of atrocities against dalits despite stringent legal measures point to the fact that the problem is not one of legality only but a matter of entrenched social prejudices and attitude. In this context suggest some effective measures to address the issue holistically. 10

कठोर कानूनी उपायों के बावजूद दलितों के विरुद्ध अत्याचार के विभिन्न उदाहरण इस तथ्य को इंगित करते हैं कि समस्या केवल कानूनी नहीं है अपितु यह दृढ़ सामाजिक पूर्वाग्रहों और अभिवृत्ति का मामला है। इस संदर्भ में मुद्दे के समग्र समाधान के लिए कुछ प्रभावी उपायों का सुझाव दीजिए।

After independence in last seventy years various legal measures has been taken to prevent various instances of atrocities against dalit community - But all of them come out with only partial success, for complete eradication of such incidences an holistic approach is required -

a) Social measures -

i) Social integration of Dalit Community.

ii) Engagement of social and religious leaders.

iii) Schemes like mid day meal should

Bring out the constraint put by attitude of ppl -

Low self confidence of dalit themselves
Exploitive attitude of upper caste
Against their equality & upward mobility

be used in more prominent way
in social awareness to change mindset
of upper class people.

b) Political measures:

i) Politically dalit leaders should
project them not as a leader of
their community but for leader of
all.

ii) Same principle followed for upper
caste leaders.

iii) Reservation for dalits in
panchayat level should be implemented
in true letter and spirit.

c) Economic measures.

i) economic empowerment through
Entrepreneurship

ii) integration in regular work force.

India will shine when
all of us will 'STAND UP' without
any discrimination and 'START UP'
as new beginning of nation building.

Good

Dis

MREYA
stop
activities
like manual
scavenging that
perpetuate
caste system

7. What do you mean by 'anonymity in the civil services'? Explain why anonymity and neutrality are considered as important traits for civil servants. 10

'सिविल सेवा में अवैयक्तिकता (anonymity)' से आपका क्या आशय है? व्याख्या कीजिए कि क्यों अवैयक्तिकता और तटस्थता सिविल सेवकों के लिए महत्वपूर्ण लक्षण माने जाते हैं।

Anonymity in ~~political~~ Civil services will advise the executive for policy building, but he or she will not criticise the executive if the advice is not considered. Similarly he or she will not take any credit for the policy developed, or design only concentrate in its implementation.

Minister is accountable for the action of his department not the CS

Absence of political/ideological bias

Anonymity and neutrality are considered as important traits for following reasons —

Anonymity :

1) ministers are elected by the

popular vote. So he or she must get the bricks and boogie both.

ii) Duty of civil servants has to give advise and implement the decision taken by ministers

iii) Amnionimty helps civil servants to serve governments of various political parties in a neutral manner.

Protects them from external pressure
Avoids populism in policy making

Neutrality

Neutrality :

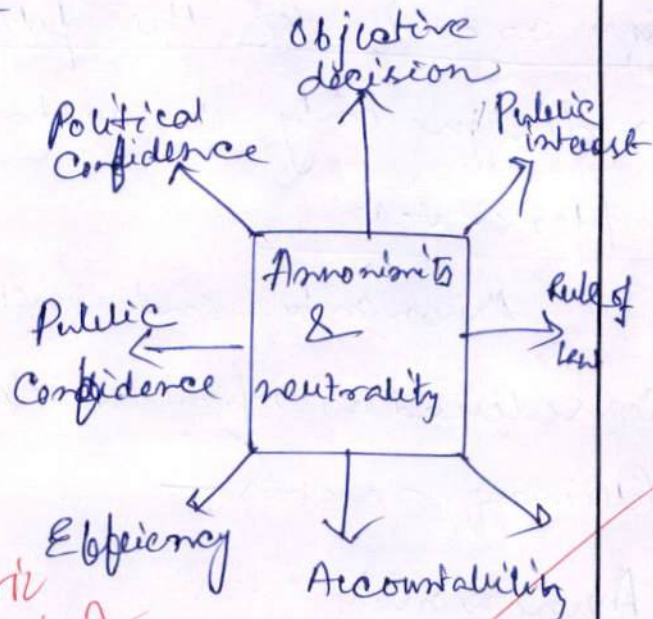
i) for taking objective decisions

ii) maintaining public

Confidence of Bureaucracy

iii) Using public funds in an efficient manner

Continuity of policy
Trust of ministers in CS



Generic concept of diff CS values

8. Prescription of dresscode for women not only violates their liberty but also reflects outdated views on gender relations as well as proper conduct.
Comment. 10

महिलाओं के लिए ड्रेसकोड का विधान न केवल उनकी स्वतंत्रता का उल्लंघन करता है, अपितु यह लैंगिक संबंधों और साथ ही उचित आचरण संबंधी दकियानूसी विचारों को भी प्रदर्शित करता है। टिप्पणी कीजिए।

Personal liberty is one of the corner stone of our democratic system. But various socio-religious organisation in public domain, prescribe dresscode for women. Such a dictat is discriminatory from various perspectives —

i) It violates the principle of individual liberty and emphasise on external conditionalities.

ii) Dresscode is mainly prescribed only for woman, which clearly shows that it is a result

of gender stereotyping.

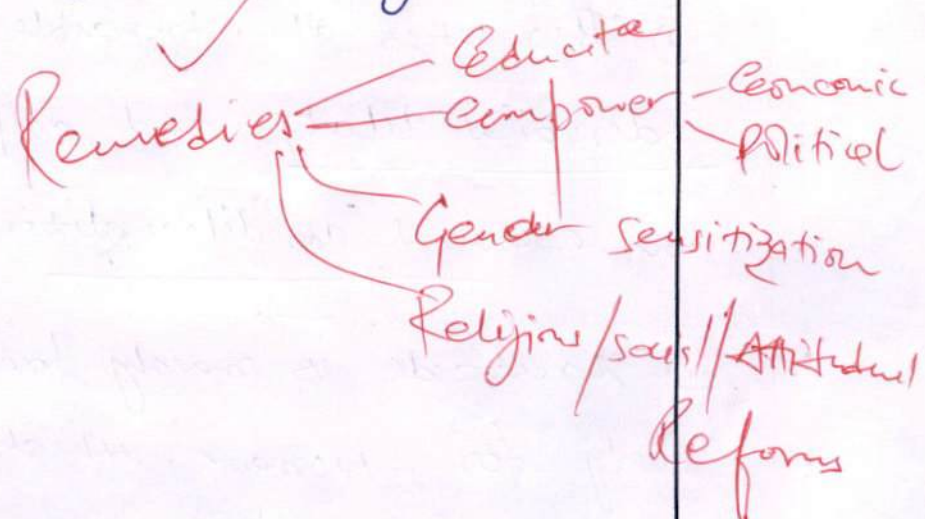
iii) With increase engagement of women in various socio-economic sphere, both dressing sense and need changes. But

outdated views on gender relation do not consider such progress

iv) Lastly, such type of mindset always try to degrade women's contribution towards our society and economy.

Used to reflect upon their choices
Restriction upon their occupational & lifestyle choices

3.8



In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

9. You are DM of of a very poor district in the hinterland of India. It has come to your notice that manual scavenging is widely prevalent in the district even though the new law prohibits manual scavenging in any form. Upon enquiry, you have found that the number of manual scavengers has been reported to be very low, however, hundreds of dry latrines in the district depict a different picture. You have also noticed two more important trends: first most of the manual scavengers are Dalits, and second, in many of the cases they themselves go to the houses and request the owners to clean their toilets manually, as it would provide monetary benefits. The entire district administration has been criticized by the media and there is political pressure on you to manipulate the data in a way that it shows less number of manual scavengers in the district. Based on the given information answer the following:
1. Identify the ethical issues associated with manual scavenging.
 2. List the options available to you in the given case. Evaluate the merits and demerits of each.
 3. Discuss some feasible steps that you can take to control this serious problem.

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आप भारत के अंदरूनी क्षेत्र में एक बहुत-ही पिछड़े जिले के डी.एम. हैं। आपको यह पता चला है कि नये कानून द्वारा किसी भी रूप में मैला ढोने की प्रथा पर प्रतिबंध लगाए जाने के बावजूद जिले में यह व्यापक रूप से प्रचलित है। पूछताछ करने पर आपको ज्ञात होता है कि मैला ढोने वालों की संख्या बहुत कम बताई गई है, जबकि जिले में सैकड़ों शुष्क शौचालय अलग ही तस्वीर प्रस्तुत करते हैं। आप दो अन्य महत्वपूर्ण प्रवृत्तियों का भी अवलोकन करते हैं: पहला, अधिकांश मैला ढोने वाले दलित हैं और दूसरा, कई प्रकरणों में वे स्वयं घरों में जाते हैं और गृहस्वामियों से उनका शौचालय हाथ से साफ करने का अनुरोध करते हैं, क्योंकि इससे मौद्रिक लाभ होगा। संपूर्ण जिला प्रशासन की मीडिया द्वारा आलोचना की गई है। इस कारण आप पर आंकड़ों में इस प्रकार से हेरफेर करने का राजनीतिक दबाव है जिससे जिले में मैला ढोने वालों की कम संख्या का पता चले। दी गई जानकारी के आधार पर निम्नलिखित का उत्तर दीजिए:

1. मैला ढोने से संबद्ध नैतिक मुद्दों को चिन्हित कीजिए।
2. दिए गए प्रकरण में आप स्वयं के लिए उपलब्ध विकल्पों को सूचीबद्ध कीजिए। प्रत्येक विकल्प के गुणों-अवगुणों का मूल्यांकन कीजिए।
3. आपके द्वारा इस गंभीर समस्या को नियंत्रित करने के लिए उठाए जा सकने वाले कुछ व्यावहारिक कदमों की चर्चा कीजिए।

Manual scavenging can be regarded as one of the worst social evil, but unfortunately it is still prevalent in many areas of our country. In this case, it is observed that

- Reported numbers of manual scavengers are low, though it is widely prevalent in the districts.
- Most of them are Dalits and doing the work for monetary benefit.
- Political pressure to show the numbers low by manipulation.

Discern

The following
write up

into

Key facts

(Brief
summary of
case file
points)

- Ethical issues

- Values
at stake
it

Integrity,
Neutrality,
Equality,
courage,
Commitment
to weaker
section.

Ethical issues associated with manual scavenging

- It is a inhuman work to perform only for earning one's livelihood.
- creates discrimination among upper castes and manual scavengers
- Morally, any educated person can not support such an act.
- Since it is done in an hereditary manner, the children of manual scavengers are also seen in a lower esteem.
- social-cultural backwardness of manual scavengers.

Health
Caste based
division of
work
Perpetuates
violence/
discrimination

Options available to District Magistrate

① Ban the manual scavenging completely
with legal machinery

merit — prevent manual scavenging,
media hue and cry can be stopped

Demerit — Many people will
lose their job, political
pressure may increase due to
vote bank politics

② Show numbers of manual
scavengers low

Merit — Political pressure will
release, scavengers will
carry on their jobs.

Demerit — Inhuman practices
will continue,

ethical conflict of District Magistrate

→ Body it out

upholds
integrity
stops the
practice

Against trans-
parency, integrity

Pub interest
compromised

perpetrate
ill practice

③ Arrange alternate livelihood opportunity
for Manual scavengers

Merit - Complete solve the problem,
Solid will be economically empowered.

Demerit - Will take a longer time,
problem of cleaning dry
toilets

Some feasible steps that can be
taken, are as follows

- Discussion with the leaders
of Solid community and
influence them about the social,
physical problem of manual
scavenging.
- Coming out with broader plan
for preventing manual scavenging

What about
the political
pressure?

and awareness - media

- Construction of latrines with water facilities.

- Engaging manual scavengers in latrine construction work in short term.

- Skill development and integrating manual scavengers in regular workforce will permanently solve the problem and make the district free from manual scavenging.

While writing various options remember that it must aim to solve the problem at hand. It may be either pragmatic or ethical or a mix of both. Also, even if not liked select the best course of action you will take with appropriate justification.

10. You are SP of a district where the use of drugs is prevalent, especially among the youth. The neighbouring districts are also suffering from the same problem. There is a huge hue and cry in the national media about the drug issue and the government and political parties are pressurising the police and district administration to act on the issue. A big deal of drugs is busted by the police in your area and all the culprits have been arrested. However, even before you reach your office, a minister from the ruling party of the state calls and asks you to release few of the culprits. You have long suspected the role of many senior leaders in this drug menace of the state. You have also been informed by your juniors that a few officers who dared to act against people involved in drug dealings were transferred or suspended on wrong charges earlier.

1. Identify the options available to you.
2. Evaluate the pros and cons of each of your options.

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आप एक ऐसे जिले के एस.पी. हैं जहां मादक पदार्थों का व्यापक उपयोग होता है, विशेष रूप से युवाओं के बीच यह सर्वाधिक प्रचलित है। पड़ोसी जिले भी इसी समस्या से ग्रसित हैं। मादक पदार्थों से जुड़े मुद्दे के संबंध में राष्ट्रीय मीडिया में हायतौबा मची है और इस मुद्दे पर कार्रवाई करने के लिए सरकार और राजनीतिक दल पुलिस एवं जिला प्रशासन पर दबाव डाल रहे हैं। आपके क्षेत्र में मादक पदार्थों की एक बड़ी डील का पुलिस द्वारा भंडाफोड़ किया जाता है और सभी अपराधियों को गिरफ्तार कर लिया जाता है। हालांकि, इससे पहले कि आप अपने कार्यालय पहुंचते, राज्य के सत्तारूढ़ दल का एक मंत्री आप को बुलाता है और कुछ अपराधियों को छोड़ने के लिए कहता है। आप लंबे समय से राज्य में मादक पदार्थ से जुड़े इस खतरे में कई वरिष्ठ नेताओं की भूमिका पर संदेह करते रहे हैं। आपको, आपके कनिष्ठों द्वारा सूचित किया जाता है कि मादक पदार्थों की डीलिंग में सम्मिलित लोगों के विरुद्ध कार्रवाई करने का साहस जुटाने वाले कुछ अधिकारियों को पूर्व में गलत आरोपों में स्थानांतरित या निलंबित किया जा चुका है।

1. स्वयं के समक्ष उपलब्ध विकल्पों की पहचान कीजिए।
2. अपने प्रत्येक विकल्पों के पक्ष-विपक्ष का मूल्यांकन कीजिए।

Problems of drug addiction among young generation is a burning issue, now a days. In the situation describe above, following points can be observed -

- Drug addiction problem
- Hype and cry in national media
- political pressure on district administration
- interference from ministers to release culprits
- inaction by previous officers due to fear of transfer or false allegation.

Values

- Transparency
- Integrity
- Courage
- Leadership

Ethical issue

- Personal vs Public interest
- Healthy future of youth
- Equal treatment of all before the law

② Addressing media and reverting
minister's call to release culprits.

Pros - It will create pressure
on ruling political party and
minister may not interfere in
investigation process further.

- Will help in proper investigations

Cons - - going to media is against
the code of conduct of a

Superintendent of police

- Will provide an issue to opposition
to protest against the ruling party

- may prevent the future growth
of the officer in long run.

→ Transparency
Courage

→ Sensitization
of issue
while the
core concern
may remain
unaddressed

③ Such an case of ministerial interference should be dealt with proper care, as ~~it~~ both the social issues, political equations are involved.

First - SP, should clarify the minister, that on what grounds the culprits are arrested. They can only be released on court.

- If minister is not convinced, press release can be circulated from the district administration narrating the arrest, it will create pressure.

- proper investigation should be carried out, so as to find out the root supply chain.

Write your
option in
maximum 3 or
4 lines.

Don't write
such long
paragraphs

Pros - It will create pressure of minister. Any transfer of officers under such circumstances will be highlighted by media.

- Culprits can be taken under custody and proper investigation can be carried out.

Only drawback of such an action is that officer may not be on the good book of the minister, which is not necessary, as greater public interest is served.

While evaluating the options bring out the resolution of ethical issues & satisfaction or compromise of the values involved.

Long term
Public interest
served
Personal value
satisfied
Personal interest
served.

11. You are the manager of a small hotel which maintains high standards of ethics in dealing with its customers. One day a person comes to your hotel and enquires about booking a room at your hotel. However, due to peak season, all rooms were already booked and hence the staff politely informed him about the unavailability. The person, however, was adamant and took this as a personal insult and started misbehaving with the staff present at the counter. Citing his political connection he also threatened the staff of severe consequences. Next day the person lodged a frivolous complaint with the police under the stringent SC/ST act. In his complaint he accused you and your staff of insulting him deliberately on the basis of his caste. He insisted further that he was denied a room at your hotel due to the caste he belongs to.

1. What are the options available to you?
2. Evaluate each of these options and choose the option which you would adopt, giving reasons.

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आप एक छोटे से होटल के प्रबंधक हैं जिसका अपने ग्राहकों से व्यवहार का उच्च नैतिक मानक है। एक दिन एक व्यक्ति आपके होटल में आता है और आपसे होटल में कमरा बुक करने के संबंध में पूछताछ करता है। हालांकि, पीक सीजन होने के कारण सभी कमरे पहले से ही बुक हैं और इसलिए कर्मचारी विनम्रता पूर्वक उसे अनुपलब्धता के संबंध में सूचित करता है। लेकिन वह व्यक्ति हठी था और इसे व्यक्तिगत अपमान के रूप में ले लेता है और काउंटर पर उपस्थित कर्मचारियों के साथ दुर्व्यवहार पर उतर आता है। अपने राजनीतिक संबंधों का हवाला देते हुए वह कर्मचारियों को गंभीर परिणाम की धमकी देता है। अगले दिन वह व्यक्ति कठोर एस.सी./एस.टी. अधिनियम के तहत पुलिस के पास ओछी शिकायत दर्ज करवाता है। अपनी शिकायत में वह आप पर और आपके कर्मचारियों पर अपनी जाति के आधार पर जानबूझ कर अपमान करने का आरोप लगाता है। वह आगे कहता है कि वह जिस जाति से संबंध रखता है, उसके कारण उसे आपके होटल में कमरा देने से मना किया गया था।

1. आपके समक्ष उपलब्ध विकल्प क्या हैं?
2. इनमें से प्रत्येक विकल्प का मूल्यांकन कीजिए और स्वयं द्वारा चुने जाने वाले विकल्प का कारण बताइए।

As a hotel manager such an incident will not only hamper the hotel's business but also disturb the personal dignity. As frivolous complaint is lodged against the hotel, following options are available to counter the act—

① Taking legal action against the culprit and lodge a counter FIR against him.

Such an action will take long time, but meanwhile hotel may lose business and its reputation.

Ethical Issues

Orgn' interest

vs
Personal interest

— Misuse of Law

Values

— Integrity

— Rule of Law

— Belief in justice

— Leadership

→ An offence under the Act is cognizable & hence

you need to go to court & you can't

file a counter complaint

But only legal action will ultimately clear the matter

② No action can be taken from the hotel side and only reply when an enquiry started by the police.

It will damage reputation of the hotel, as it was assumed that it has some fault and due to which hotel manager is silent.

③ Hotel manager and its authority should come out with small statement in local newspaper, narrating the incidence and at the same time inform local police and local community that they are open for any investigation.

Write
merits &
demerits.

Bring out
the resolution
of ethical
issue & the
role of
values.

Third option is the most practical and must be followed by the hotel authority —

(i) It will create a positive sense regarding the hotel's action.

(ii) It shows that any enquiry is welcome.

(iii) It will maintain hotel's reputation.

(iv) Any legal battle will take long time and ultimately bring justice.

→ danger SC/ST
community
politicization
of
issue

7.8

12. You are the Health Secretary in a state where there is an outbreak of dengue and chikungunya diseases. There have been reports of negligent attitude of some private hospitals in the city. Also, the public hospitals do not have the required infrastructure and staff to meet such increased number of cases in a short span of time. Additionally, the staff is demoralised by the increased working hours and the public outrage. Despite the efforts of the local authorities this issue emerges year after year.

1. What are the immediate steps which should be taken in such a situation?
2. Suggest some long term measures to ensure that such a situation is not repeated.

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आप एक ऐसे राज्य में स्वास्थ्य सचिव हैं जहां डेंगू और चिकनगुनिया रोगों का प्रकोप है। शहर में कुछ निजी अस्पतालों के उपेक्षा भरे रवैये की भी सूचना है। इसके साथ ही, सरकारी अस्पतालों में इतने कम समय में इन मामलों की इतनी बढ़ती संख्या का सामना करने के लिए आवश्यक अवसंरचना और कर्मचारी नहीं है। इसके अतिरिक्त, कर्मचारी काम के घंटे में वृद्धि और जनता के आक्रोश से हतोत्साहित हैं। स्थानीय प्राधिकरणों के प्रयासों के बावजूद यह समस्या वर्ष दर वर्ष बढ़ती जा रही है।

1. ऐसी स्थिति में उठाये जा सकने वाले तत्कालिक कदम क्या होंगे?
2. यह सुनिश्चित करने के लिए कि ऐसी स्थिति की पुनरावृत्ति न हो, कुछ दीर्घकालिक उपायों का सुझाव दीजिए।

In a tropical country like India, dengue and chikungunya are most prevalent during rainy season. It is a common fact that private hospitals generally neglect such situations and infrastructure in public

Ethical issues

— Burdening overworked staff

— Public interest vs

Need of profit of private hospitals

Values

— Leadership

— Committed

to public welfare

Hospitals are inadequate to handle such large outbreaks.

As Health Secretary, short term measures that can be taken, are as follows —

i) Increasing the numbers of beds in public hospitals and using full potential under public infrastructure.

ii) Meeting the hospital staffs personally and motivate them in working in such a situation.

iii) Taking actions against private hospitals who are

Lawns

Monetary support to care for

their profits

showing negligence to patients

(iv) Mass media awareness programme
to prevent infection.

v) Cleanliness drive.

vi) Appeal from celebrities,
leaders to the people to
make them aware and take

actions against mosquito breeding.

Such actions can be taken
on yearly basis, but long term
measures should be as follows

i) Building infrastructure of
the public hospitals to

Headline for
quick reporting
familiarity

take care of such situations.

ii) Consultation with private hospitals and ask them to take proper measures.

iii) proper sanitation and cleanliness programmes

iv) Human resource development.

An integration of short term and long term initiatives is always required to handle such a public health emergency.

Bring out the resolution of ethical issues & the role of values while giving suggestions, else it will appear to be answer of Q5-Q1.

Mobile/Pop up clinics for early detection & treatment
Regular vaccination camps

13. As a Forest Officer, you are receiving increasing complaints of certain animals ruining the farms and causing damage to crops. This is creating an undue financial burden for the farmers who are in deep distress because of the uncontrolled damage. Consequently, the farmers are demanding you to put forward a request for culling of animals. You are an animal lover and against culling of animals. You had made efforts to control the menace but the population of animals has increased beyond the managing capacity.
1. What are the options available to you? Evaluate each of these options and choose the option which you would adopt, giving reasons.
 2. Also suggest some long term measures to ensure that such a situation is not repeated.

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एक वन अधिकारी के रूप में, आपको कुछ जानवरों द्वारा खेतों को बर्बाद करने और फसलों को क्षतिग्रस्त करने की बढ़ रही शिकायतें मिलती हैं। यह ऐसे किसानों पर अनुचित वित्तीय बोझ डाल रहा है जो अनियंत्रित क्षति के कारण गहरे संकट में हैं। परिणामस्वरूप, किसान जानवरों को मारने के लिए आपसे अपने वरिष्ठों से अनुरोध करने की मांग कर रहे हैं। आप पशु प्रेमी हैं और जानवरों को मारने के विरुद्ध हैं। आप उक्त समस्या को नियंत्रित करने का प्रयास कर चुके हैं, लेकिन जानवरों की आबादी प्रबंधन क्षमता से अधिक बढ़ गई है।

1. आपके समक्ष उपलब्ध विकल्प क्या हैं? इन उपलब्ध विकल्पों में से प्रत्येक का मूल्यांकन कीजिए और बताईए कि आप किस विकल्प को चुनेंगे। अपने उत्तर के पक्ष में तर्क दीजिए।
2. इसके साथ ही यह सुनिश्चित करने के लिए कि ऐसी स्थिति की पुनरावृत्ति न हो, कुछ दीर्घकालिक उपायों का सुझाव दीजिए।

In countryside, many a times crops are damaged by animals. In this case we observe
— despite various attempts population of animals are increasing.

- Crop damage
- farmers are demanding for culling of animals.
- animals ethical conflict of forest officer as animal lover.

Options available to the forest officer are as follows

① Forward a request for the culling of animals

pros - It will fulfill the farmer's demand.

- If request is granted, crops can be maintained

Cons - killing of animals
ethical conflict of forest officer

Values

- Compassion
- Care for animals
- Commitment to public office

Other Ethical Issues

- Livelihood security
- RQ security of public
- Rights of animals

Short term
May encourage
illegal poaching

② Doing nothing and assuring farmers that population of animals will automatically come down.

prob - Animals can be protected

cons - crops will be damage,

farmers will be economically destroyed.

In future population of animals may go beyond control.

③ Advise farmers and arranging proper fencing of the fields

and at the same time

surveying population of animals.

If population is beyond

Indecisiveness
Farmers protest
violence

control), forwarding a letter to the state authority to ask suggestion regarding culling. If positive reply is given, then only forwarding letter to central authority for culling animals.

Such an action will prevent damage of crops temporary.

In long run, following actions can be taken

- proper arrangement of fields
- surveying population of animals and avoiding man animal conflict by preserving forests
- Requesting state authority to declare some parts of forest as protected area.

Merits & Demerits
Balancing between the interest of animals & farmers.

Bio-fencing
Sterilization
Translocation
Prevent deforestation
Promote predator population.

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कुछ ना लिखें)

उनका समूह इस परीक्षण में भाग लेगा। कंपनी, प्रत्येक नामांकित रोगी के लिए 25 लाख रुपए प्रदान कर रही है। प्रमुख अन्वेषक के रूप में, वह अधिक प्रसिद्ध हो जाएंगे और यदि परीक्षण सफल हो जाएगा तो रेफरल में वृद्धि की संभावना होगी।

1. क्या इस अध्ययन में डॉ. सिंह की भागीदारी उचित है? अपना औचित्य सिद्ध कीजिए।
2. क्या डॉ. सिंह हितों के टकराव से जुड़े हैं? यदि हां, तो ऐसे टकराव की प्रकृति क्या है? इसका शमन कैसे किया जा सकता है।
3. यदि उनके नाम पहले से ही शेयर नहीं होते तथा उक्त अध्ययन के संचालन के एवज में शेयर का प्रस्ताव किया गया होता तो हितों के टकराव की प्रकृति किस प्रकार अलग होती?

① Dr. Singh's participation in this study is appropriate in following condition -

if he come out with public statement, detailing the pros and cons of the study. It will bring his own contacts and other patients in same platform.

But if he try to

Bring out other side of argument i.e. - his expertise the immense benefit to the public
Also bring out his holding of stocks

reveal partial information and using his own contacts register patients it will be unethical.

② Dr. Singh have a conflict of interest in nature of professional interest as leading cardiologist and personal investment as investor of the firm.

This conflict of interest can be mitigated if he avoid his contacts to register in clinical trial process.

Further he should go by general procedure of clinical trial and register patients accordingly.

He can resolve the conflict by either excusing himself from study or selling his stake in the firm.

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